

Help Center / Email, security & support

Free program for universities and research institutions

U.S. universities and research institutions with a .edu or .gov email get HIPAA Certify free. Here's how to sign up and sign in.

For: Administrators · Updated October 28, 2026 · <https://hipaacertify.com/support/article/university-free-program>

Who qualifies

U.S. universities, academic medical centers, research institutes and government research agencies. Your work email must end in **.edu** or **.gov**.

Sign up

1. Go to **hipaacertify.com/universities**.
2. Under **Check your eligibility**, fill in your name, work email, institution and role details.
3. Click **[Get instant access →](#)**.
4. Open the verification email and click **[Verify Email Address](#)** within **24 hours**. You'll be signed in to your new account.

Your account has **unlimited employees** and nothing to pay. Ignore any "choose a plan" or "add payment method" prompts. See [Invoiced and university plans](#).

Signing in later

University accounts are created without a password. The **first time** you want to sign in again, set one:

1. Go to **hipaacertify.com/forgot-password**.
2. Enter your .edu or .gov email and click **[Send Reset Link](#)**.
3. Choose a password from the email, then sign in.

Messages you might see

- **Instant access requires a .edu or .gov email address...** Use your institutional email. If your institution uses a different domain, [contact us](#) for a manual review.

- **Good news — this email already has a HIPAA Certify university account.** Sign in, or use **Forgot password** as above.

Then follow the [quick-start checklist](#) from step 3.

Need more help? Visit <https://hipaacertify.com/support> or contact us at <https://hipaacertify.com/contact>.