Sign in to HIPAA Certify

How to sign in, where you land afterward, and how to sign out.

For: Administrators, Managers, Employees · Updated November 17, 2026 · https://hipaacertify.com/support/article/sign-in

Sign in

1. Go to your organization's login page (see Find your organization's login URL) or **hipaacertify.com/login**.
2. Enter your **Email Address** and **Password**.
3. Check **Remember me** if this is your own device.
4. Click **Log In**.

Where you land depends on your account:

- **Employees** go to **My Training Dashboard**.
- **Administrators and managers** go to the admin **Dashboard**. If your organization doesn't have an active plan, you're taken to **Billing** instead.

> **NOTE**
>
> **First time?** Employees don't create their own accounts. Your administrator adds you and sends an invitation email, and you set your password from the link in that email. See Your first sign-in as an employee.

> **TIP**
>
> **Bought a course for yourself?** Individual courses don't use a password. Go to **hipaacertify.com/solo/access** to get a sign-in link by email. See Get a sign-in link for your individual course.

Sign out

- **Employees:** click **Logout** at the top right.
- **Administrators and managers:** click the log-out icon next to your name at the bottom of the sidebar.

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If you didn't check **Remember me**, closing your browser also signs you out.

Still can't get in?

- Reset a forgotten password
- What sign-in error messages mean

Need more help? Visit https://hipaacertify.com/support or contact us at https://hipaacertify.com/contact.

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