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Quizzes: passing score and retakes

The 80% passing score, unlimited retakes, and what happens when you don't pass.

For: Administrators, Managers, Employees · Updated October 28, 2026 · <https://hipaacertify.com/support/article/quizzes-and-passing>

Passing score

You need **80% or higher** on each section quiz to complete that section.

If you don't pass

You'll see **Not Quite There** with your score and a **Question Review** that shows your answer and the correct answer for each question.

1. Read the review. It's the fastest way to learn what you missed.
2. Click [Try Again](#).

Retakes are **unlimited** and there's no waiting period. Each new attempt shuffles the questions and the answer order.

Tips

- Every question needs an answer before you can submit. If you see **Please answer all questions before submitting.**, scroll up for the one you missed.
- Answer the quiz soon after reading the section. If you're inactive for too long, you may be signed out and see **Page Expired**. See [Page Expired or signed out in the middle of training](#).
- Don't refresh the results page. It can submit the quiz again.

NOTE

Individual courses bought outside an organization work a little differently: there's one final quiz at the end. See [Take your individual course and quiz](#).

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