You belong to more than one organization

If the same email is used at two employers, here's how to sign in to the right one.

For: Administrators, Managers, Employees · Updated November 16, 2026 ·
https://hipaacertify.com/support/article/multiple-organizations

Many healthcare workers train for more than one employer or agency. HIPAA Certify keeps a separate account for each organization, even with the same email address. Each account has its own password, trainings and certificates.

Sign in to a specific organization

The easiest way is to use that organization's own login page. It's in your invitation email as **Your Login URL**, and it looks like `hipaacertify.com/org/organization-name/login`.

If you use the general page at **hipaacertify.com/login**, you'll see **Select Organization** after entering your email and password. Click the organization you want, then enter your email and password again on its page.

Good to know

- Training you complete in one organization doesn't show up in the other. Each employer tracks its own assignments.
- Use the setup link from **each** organization's invitation email to set that account's password.

> **WARNING**
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> **Password resets with a shared email:** A **Forgot password** email may reset your account at a different organization than the one you meant. If the new password doesn't work on the organization you need, contact support and tell us both organization names.

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