Get a sign-in link for your individual course

Individual courses don't use passwords. Request an access link by email whenever you want to sign in.

For: Individual learners · Updated November 16, 2026 · https://hipaacertify.com/support/article/individual-access-link

Get a link

1. Go to **hipaacertify.com/solo/access**. The login page also has an **Access your training →** link.
2. Enter the email address you used when you bought the course.
3. Click **Send Access Link**.
4. Open the email titled **Access Your HIPAA Training** and click **Access My Training**.
5. On the **Confirm Access** page, click **Continue to My Training**.

How links work

- Each link works **once** and expires after **24 hours**.
- Requesting a new link turns off older unused links. Always use the **newest** email.
- You'll be asked for a new link after about 8 hours signed in, or sooner if you close your browser.
- You can request up to 5 links per hour.

Messages you might see

Message	What to do
This link has already been used.	Request a new link.
This link has expired.	It's older than 24 hours, or a newer link replaced it. Request a new link.
Too many requests. Please try again in … seconds.	Wait, then try again.

NOTE

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> The page always says **Check Your Email**, even if the address you entered doesn't match a purchase. This protects your privacy. If nothing arrives, try the other email addresses you might have used, and check spam. See Not receiving emails from HIPAA Certify.

Need more help? Visit https://hipaacertify.com/support or contact us at https://hipaacertify.com/contact.

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