

Get a sign-in link for your individual course

Individual courses don't use passwords. Request an access link by email whenever you want to sign in.

For: Individual learners · Updated October 27, 2026 · <https://hipaacertify.com/support/article/individual-access-link>

Get a link

1. Go to **hipaacertify.com/solo/access**. The login page also has an **Access your training** → link.
2. Enter the email address you used when you bought the course.
3. Click **Send Access Link**.
4. Open the email titled **Access Your HIPAA Training** and click **Access My Training**.
5. On the **Confirm Access** page, click **Continue to My Training**.

How links work

- Each link works **once** and expires after **24 hours**.
- Requesting a new link turns off older unused links. Always use the **newest** email.
- You'll be asked for a new link after about 8 hours signed in, or sooner if you close your browser.
- You can request up to 5 links per hour.

Messages you might see

Message	What to do
This link has already been used.	Request a new link.
This link has expired.	It's older than 24 hours, or a newer link replaced it. Request a new link.
Too many requests. Please try again in ... seconds.	Wait, then try again.

NOTE

The page always says **Check Your Email**, even if the address you entered doesn't match a purchase. This protects your privacy. If nothing arrives, try the other email addresses you might have used, and check spam. See [Not receiving emails from HIPAA Certify](#).

Need more help? Visit <https://hipaacertify.com/support> or contact us at <https://hipaacertify.com/contact>.