Security and privacy of your training records

How HIPAA Certify protects your organization's data, what we store, and how long records are kept.

For: Administrators, Managers, Employees · Updated November 16, 2026 · https://hipaacertify.com/support/article/data-security

HIPAA Certify stores **workforce training records**: names, work email addresses, job details, assignments, quiz results and certificates. **Don't enter patient information (PHI)** anywhere in HIPAA Certify. Training doesn't need it.

How we protect your data

- Every connection is encrypted with HTTPS.
- Each organization can see only its own employees and records.
- Payments are handled by Stripe. We never see or store full card numbers.
- Sign-in pages are protected against automated bots.

Our Security page has the details. To report a security concern, use Contact and choose **Technical Support**.

How long records are kept

Training completion records are kept for at least **6 years**, in line with HIPAA documentation requirements. You can export your records at any time from **Reports** and **Employees**. To ask us to delete your organization's data, contact support.

See our Privacy Policy for full details.

Need more help? Visit https://hipaacertify.com/support or contact us at https://hipaacertify.com/contact.

Downloaded Nov 16, 2026 — check the link above for the latest version.