Quizzes: passing score and retakes

Each course's passing score (usually 80%), unlimited retakes, and what happens when you don't pass.

For: Administrators, Managers, Employees · Updated November 22, 2026 ·
https://hipaacertify.com/index.php/support/article/quizzes-and-passing

Passing score

Each course sets the score you need on its section quizzes. Most courses need **80% or higher**. A few need more, such as **90%**.

You'll see the passing score in two places:

- On the course page, for example **90% to pass each quiz**.
- Above the **Submit Answers** button, for example **You need 90% or higher to pass this section**.

If you don't pass

You'll see **Not Quite There** with your score and a **Question Review** that shows your answer and the correct answer for each question.

1. Read the review. It's the fastest way to learn what you missed.
2. Click **Try Again**.

Retakes are **unlimited** and there's no waiting period. Each new attempt shuffles the questions and the answer order.

Tips

- No answer is selected when a quiz opens. Choose an answer for every question. If you skip one, clicking **Submit Answers** outlines it in red, scrolls to it, and shows **Please answer all questions before submitting.**
- Answer the quiz soon after reading the section. If you're inactive for too long, you may be signed out and see **Page Expired**. See Page Expired or signed out in the middle of training.
- Don't refresh the results page. It can submit the quiz again.

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NOTE

Individual courses bought outside an organization work a little differently: there's one final quiz at the end. See Take your individual course and quiz.

Need more help? Visit https://hipaacertify.com/index.php/support or contact us at https://hipaacertify.com/index.php/contact.

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