You belong to more than one organization

If the same email is used at two employers, here's how to sign in to the right one.

For: Administrators, Managers, Employees · Updated November 21, 2026 ·
https://hipaacertify.com/index.php/support/article/multiple-organizations

Many healthcare workers train for more than one employer or agency. HIPAA Certify keeps a separate account for each organization, even with the same email address. Each account has its own password, trainings and certificates.

Sign in to a specific organization

The easiest way is to use that organization's own login page. It's in your invitation email as **Your Login URL**, and it looks like `hipaacertify.com/org/organization-name/login`.

If you use the general page at **hipaacertify.com/login**, you'll see **Select Organization** after entering your email and password. Click the organization you want, then enter your email and password again on its page.

Good to know

- Training you complete in one organization doesn't show up in the other. Each employer tracks its own assignments.
- Use the setup link from **each** organization's invitation email to set that account's password.

> **WARNING**
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> **Password resets with a shared email:** A **Forgot password** email may reset your account at a different organization than the one you meant. If the new password doesn't work on the organization you need, contact support and tell us both organization names.

Need more help? Visit https://hipaacertify.com/index.php/support or contact us at https://hipaacertify.com/index.php/contact.

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