Invoiced and university plans

What the Billing page shows for invoiced, government and university accounts.

For: Administrators, Managers · Updated November 22, 2026 ·
https://hipaacertify.com/index.php/support/article/invoiced-and-university-plans

Some organizations, such as universities in our free program and organizations billed by invoice, don't pay by card in HIPAA Certify.

For these accounts, the **Billing** page shows **University Plan** or **Invoiced Plan** with **There is nothing to pay and no action needed on this page.**

- There's **no employee limit**. **Employee Limit** shows ∞.
- Every feature works, including assigning training, reports and exports.
- You won't see plan, card or receipt options.

Questions about your invoice or arrangement? Contact support.

Need more help? Visit https://hipaacertify.com/index.php/support or contact us at https://hipaacertify.com/index.php/contact.

Downloaded Nov 22, 2026 — check the link above for the latest version.